SilkRoad Recruiting
Release Notes
Minor Release Notes for 2021.4
2021.4.1 - 2021.4.8

July 2021 - October 2021

Resolved issues

2021.4.8

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	If the source name included an underscore " _ " when a third party job board appended the source variable to the Apply URLs, then the source name would start with 'Employee Referral'. This has been corrected. Now, when the source name includes an underscore, the source is recorded correctly without adding the words 'Employee Referral' to the source name.	RND-4369	00844675	External
ATS	Fixed an issue that was partial cause for completed eForms not displaying in the correct readable format when viewing them in the ATS.	RND-4623		External
Candidate Experience	The message under the URL Portal Code field has been changed for internal Candidate Experience sites. It now presents relevant information for that field when working on internal Candidate Experience sites.	RND-4348		External
Candidate Experience	After extensive research and behind-the-scenes work, you'll notice improved performance (as much as 80%) on the Candidate Experience Job List page. For now, these changes only impact the non-keyword search job lists (including the fee agency jobs list).	RND-4560		External
Candidate Experience	After extensive research and behind-the-scenes work, you'll notice improved performance on the Job Details page for Candidate Experience career sites.	RND-4625		External
Candidate Experience	Fixed an issue that occurred in some instances where a job seeker clicked the NOT ME link in the My Account email from Candidate Experience (CX) and an error code appeared instead of a success message.	RND-4540		External

| Candidate Experience | Fixed an issue that occurred for job seekers when they used the Apply with LinkedIn option on Candidate Experience career sites. | RND-4684 | | External |

7 issues

2021.4.7

Module	Release Note	Key	Salesforce Number	Release Note Status
Candidate Experience	Fixed an issue in the Candidate Experience Application form that showed 'Choose One option' when the multi-select field was selected. This issued has been resolved and the candidate can now select as many options as needed for multi-select custom fields.	RND-3823		External
Candidate Experience	Users with Admin portal access are now prevented from accessing settings pages that are hidden for internal Candidate Experience sites. That functionality only applies to External Candidate Experience sites.	RND-4029		External
Candidate Experience	An error message that states, "You have already opted in to receiving text messages from us", now displays when a candidate clicks on the opt-in request email link for receiving text messages after already opting in.	RND-4031		External
Candidate Experience	The Country of Residence drop-down on the Candidate Experience career sites no longer defaults to Afghanistan. It now defaults to 'Choose One'.	RND-4347		External
Candidate Experience	Fixed an issue with filtering on Candidate Experience career sites. The issue was caused by job seeker applying any combination of three search filters and then running a different combination. The search results only considered the Location filter. All filters now work as they should.	RND-4378		External

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| Candidate Experience | The Job Alert link (if enabled) now displays when the job seekers search does not return any results. | RND-4398 | | External |
| Candidate Experience | If the 'All Locations' field is added to the Candidate Experience Job Details page, then a new node is added to the RSS feed for Candidate Experience sites that lists 'All Locations'. | RND-4422 | | External |

7 issues

2021.4.6

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS Candidate Experience	Fixed an issue related to data entered in 'EMPLOYEE REFERRAL'. When a candidate selects 'How did you hear about us?', from the drop-down, the name entered will now carry over and display in the resume profile.	RND-4439		External

1 issue

2021.4.5

Module	Release Note	Key	Salesforce Number	Release Note Status
Candidate Experience	Improved code to help decrease the amount of time it takes for the pages on the Candidate Experience (CX) career sites to load to reduce latency.	RND-4363		External
Candidate Experience	Improved the performance of the 'Search by location' and the 'Search by position type' filters on Candidate Experience (CX) career sites.	RND-4370		External

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Module	Release Note	Key	Salesforce Number	Release Note Status
Candidate Experience	Changes were made to how the system treats bookmarked Candidate Experience (CX) pages. As of this change, if the (CX) page that was bookmarked includes information about CX search filters, and one or more of those search filters are no longer enabled on the CX career site, the system will ignore the unavailable filters. The user will be shown results that are either filtered by those filters still active, or just show the list of all active jobs.	RND-4377		External

3 issues

2021.4.4

Module	Release Note	Key	Salesforce Number	Release Note Status
Candidate Experience	Fixed an issue in the admin portal in which all the toggles had become disabled due an update to a 3rd party library of icons used in the Candidate Experience (CX). The toggles now display the correct status again.	RND-4360		External

1 issue

2021.4.3

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an additional issue with Indeed Apply process in order to provide applicants with a seamless application when using Indeed Apply on legacy career sites.	RND-4350		External

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS Candidate Experience	The SMS Opt-In checkbox on the external CX career sites is now checked by default, and the text next to the checkbox has been slightly changed.	RND-3897		External

2 issues

2021.4.2

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Made some changes to the ATS-Indeed Apply integration including improved two-way communication. Now, the questions and answers that are configured on the ATS side during the application process continue to display when applying through Indeed Apply. Also, the answers the applicant provides in Indeed Apply will now come over correctly into the ATS.	RND-3376		External
ATS	Fixed an issue with the 'Resume Profile' custom field which when set to not display in the external/internal career sites was also not displaying in the ATS. Now, when the user edits his information under the 'Summary' tab on the candidate profile page, the field will display.	RND-4299		External
ATS Candidate Experience	Fixed a bug in which the answers to the CQE questions where not displaying on the candidate profile. This was happening when they were set to display only on an internal career site or only on fee agency career site.	RND-4305		External
Candidate Experience	Fixed an issue in which the 'See Description' link in the OFCCO Veteran Status question was not displaying the correct Description text. This was the case if the applicant was on a CX career site that was not linked to the Version 1 legacy career site and the CX re-direct for the Version 1 linked career site was enabled. The correct text now displays.	RND-4303		External

2021.4.1

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue in which answers to custom field questions entered during the application process were not being saved to the Candidate Profile page.	RND-4289		External

1 issue

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free**: Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com