SilkRoad Recruiting
Release Notes
v2021.5 | November 2021

New features and improvements

New features and improvements are summarized here. Need more details? Click here.

Module	Release Note	Key	Salesforce Number
ATS	Recruiting manager and administrator users can now reassign the hiring manager assigned to jobs in bulk by using the newly added bulk action on the Jobs page.	RND-511	
ATS	The DAYS TO FILL and DATE TO START columns on the Time To Fill Report now use the new Original Posting Date to calculate the correct amount of days.	RND-2092	
ATS	A new field, Original Posting Date, is now available on the Job Posting Details page in SilkRoad Recruiting. This is the date that the job was first posted either internally, externally, or both. This date is not editable. The functionality of the existing Posted Date stays the same.	RND-2093	
ATS	A modal window now opens when the CCE Correspondence option is selected on the Resumes page, allowing you to stay on that page rather than being routed to a different page.	RND-2264	
ATS	A modal window now opens when the Request a Review option is selected on the Resumes page, allowing you to stay on that page rather than being routed to a different page.	RND-2265	
ATS	A modal window now opens when Request a Review is selected on the Candidate Profile page, allowing you to stay on the profile page rather than being routed to a new page.	RND-2334	
ATS	When performing a keyword or Boolean search for candidates in SilkRoad Recruiting, you now see keyword matches highlighted in yellow under the Resume/CV tab on the Candidate Profile page.	RND-2757	
ATS	Talent.com is a new job board added the nightly generic job feed. Your jobs will now post to Talent.com.	RND-3708	
ATS	SilkRoad Recruiting users who have the permission to create offer and rejection letters can now add any custom field as a merge field to those letters.	RND-3774	

ATS	We made an improvement around the display of the custom fields that are shown when you click the EDIT button under the SUMMARY tab on the Candidate Profile tab. - If you are viewing a candidate profile that is NOT an employee profile, once you click the EDIT button, the system only displays 'Resume Profile' custom fields that are set to EXTERNAL or to BOTH SITES. 'Resume Profile' custom fields that are set to INTERNAL do not display. - If you are viewing a candidate profile that IS an employee profile, once you click the EDIT button, the system only displays 'Resume Profile' custom fields that are set to INTERNAL or to BOTH SITES. 'Resume Profile' custom fields that are set to EXTERNAL do not display.	RND-4125	00382258
ATS	The maximum number that can be entered into the Number of Open Positions field on requisitions has been increased from 100 to 9,999. This makes it consistent with the number that you can enter into the same field when creating a job posting.	RND-4253	
ATS	The Select Source field under the Candidate Upload Field Controls setting on the Settings page in SilkRoad Recruiting is now checked by default for all clients. This helps to ensure accurate source tracking of candidates who are manually uploaded into SilkRoad Recruiting.	RND-4410	
Candidate Experience	Fixed a layout issue on various Candidate Experience (CX) pages where there was no space between the bottom of the main page and the footer.	RND-4387	

13 issues

Resolved issues

Module	Release Note	Key	Salesforce Number
ATS	Fixed an issue that occurred when sending an email to fee agencies. Any email address that had been entered as a CC and/or BCC email address did not receive the email.	RND-4127	
ATS	Fixed an issue that caused the left navigation menu and the ATS header to appear in the pop-up window that displays when clicking the EDIT button under the SUMMARY tab of the Candidate Profile page.	RND-4438	
ATS	Fixed an issue where the number in the second position in the Positions Filled column always displayed as 0, even though a value had been entered into the Number of Positions field on the job.	RND-4407	
ATS	Fixed an issue that occurred when a user navigated to the legacy Interview Requests page, paged through multiple pages, and then entered '1' as the page number.	RND-4397	
ATS	Fixed an issue with the Re-Assign Company Location bulk action on the Jobs page. When that functionality was used for one or more jobs, it only updated the Job Location Code but none of the actual address info was updated.	RND-3980	
Candidate Experience	Fixed an issue where the Date Available field was populated with the current date for candidates who applied via a Candidate Experience (CX) career site, whenever the candidate left that field blank during the application process.	RND-4437	

6 issues

More info

- Click here for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free**: Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com