



**SilkRoad Recruiting
Release Notes
Minor Release Notes for 2021.5
2021.5.1 - 2021.5.10
Dec. 2021- Feb. 2022**

Resolved issues

2021.5.10

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue with the initiation of background check requests that was occurring if an applicant's name contained an apostrophe.	RND-5400		External
ATS	Fixed an issue that was very rare & specific issue, experienced by very few users when attempting to disposition candidates in bulk.	RND-5401		External
Candidate Experience	Fixed an issue in Candidate Experience that prevented assessments that had been configured to be presented upfront, as part of the initial application process, to not be presented to applicants who were applying to those jobs.	RND-5409		External

[3 issues](#)

2021.5.9

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue that caused the PDF email attachment of eForms to be blank files when being sent to ATS users after candidates complete the eForm that was sent to them via CCE Correspondence.	RND-5370		External
ATS	Fixed an issue that caused the job count on the My Jobs pie chart to include jobs that have already been filled or deactivated.	RND-5376		External

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ATS	Fixed an issue that prevented editing custom text that displays on client's legacy, non-Candidate Experience career sites.	RND-4964	External
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3 issues

2021.5.8

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue that prevented clients using SSO from logging into the application.	RND-5351		External

1 issue

2021.5.7

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue that caused the Business Function, Industry, and Budgeted Salary fields to be set to read-only when they should have been editable.	RND-5163		External
ATS	Fixed an issue that caused the date format of the Posting Date in the XML feeds to be in an incorrect format.	RND-5251		External
ATS	Fixed an issue that in rare cases was preventing a user from creating a job posting when using a job template to create that job posting.	RND-5256		External

ATS	Fixed an issue that caused videos that had been embedded into the Job Description to not display on the career sites.	RND-5265	External
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4 issues

2021.5.6

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issues that occurred for some users in the very specific scenario of sending an eForm that included at least one Contact Info Profile custom field to a candidate. When the candidate attempted to submit that eForm, an error was displayed.	RND-5207		External
ATS	Fixed an issue that prevented ATS users from initiating an assessment request for a candidate.	RND-5211		External
ATS	Fixed an error that was only occurring with documents that were created on a device running on OS X, macOS, iOS or Linux. Only those operating system allows users to put colons or slashes in the files names, which was causing an error when those files were attempted to be uploaded into the ATS.	RND-5212		External
ATS	Fixed an issue that prevented ATS users from posting jobs via Broadbean.	RND-5215		External

4 issues

2021.5.5

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue with the two new emails that had been created for the reassigning of hiring manager functionality. The fix removed the HTML mark-up from those emails once they were sent.	RND-5148		External
ATS	Fixed an issue that some users experienced when clicking on the Approve or Reject links in either the requisition approval or the offer approval emails.	RND-5200		External
ATS	Fixed an error that occurred in some rare cases when the ATS user attempted to send an offer letter and selected at least one person from the "SilkRoad Recruiting Recipients" list, but then did not enter an email address in the BCC field.	RND-5204		External

3 issues

2021.5.4

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue that caused the Rollout to RedCarpet functionality within Recruiting to not work properly for some clients.	RND-5151		External

1 issue

2021.5.2

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue that prevented users from sending bulk CCE Correspondence from the Employee Referrals page.	RND-5098		External
ATS	Fixed an issue that prevented users from continuing to work on the Jobs Advanced Search after taking a bulk action.	RND-5099		External
ATS	Fixed an issue that broke all other bulk actions on the Resumes page if the first bulk action used was CCE Correspondence.	RND-5108		External
ATS	Fixed an issue where a validation message that displayed after taking certain bulk action was not displaying correctly.	RND-5109		External

4 issues

2021.5.1

Module	Release Note	Key	Salesforce Number	Release Note Status
ATS	Fixed an issue that occurred when users attempted to use the bulk actions of CCE Correspondence and Resume Review when coming from the Track All Jobs page or within Folders pages.	RND-5073		External
ATS	Fixed an issue that caused hyperlinks to break due to an ' / ' being inserted at the very beginning of the URL, which caused a bad link.	RND-5078		External
ATS	Fixed an issue that caused some of the Custom Field Merge Fields not to be replaced with the expected values in the letters that users were preparing to send to the candidates.	RND-5080		External

[3 issues](#)

Technical support

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- **International Toll Free:** Access numbers via SilkRoad Engagement Center
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